

Urgent Media Release 23/04/13

Short Term Holiday Rentals Under Attack

A Land & Environment Court case involving a Central Coast short term holiday rental dispute has the potential to undermine the entire NSW sector.

There have been concerns over the management of the dwelling for many years with countless attempts to mediate the issue.

The local Council advises homes to contact HLO Central Coast for assistance with enacting the Central Coast Code of Conduct which complies with Gosford City Councils draft town plan.

The Code was developed to help address community amenity challenges. It is a policy document that is supported by the Council and builds on the minimum standard Code of Conduct developed by an industry group comprising of peak industry bodies such as HLO Central Coast and Stayz.

The homes advertising on Stayz clearly conflicts with the Code of Conduct policy requirements of 2 adults per bedroom, maximum of 10, no functions or parties and a noise curfew between 10pm and 8am. These requirements are the most important policies associated with the Code and have been proven to successfully aid with the management of guests.

HLO Central Coast assists members to comply with the Code. A Quality Assurance System developed by Holiday Rental Solutions Pty Ltd is used to educate and accredit dwellings that can prove compliance.

The dwelling in question has never been a member of HLO Central Coast, does not abide by the Central Coast Code of Conduct, nor have they implemented the Holiday Rental Solutions Quality Assurance System.

Dwellings that cannot prove compliance with the Code, cannot be supported by HLO Central Coast.

This Court case has the potential to undermine the entire NSW short term holiday rental sector and is a very timely reminder of the importance of implementing and abiding by the Code of Conduct.

If you have received a letter from Gosford City Council requesting you to contact HLO Central Coast, we strongly urge you to do so.

We urge all short term holiday rental dwelling managers to become members, enact the Central Coast Code of Conduct and utilise the Quality Assurance System to ensure that community concerns are addressed.

Enacting these important processes will enable the industry to continue to operate sustainably moving forward.

HLO Central Coast can be contacted via email: hlocentralcoast@hotmail.com